

**PRESS NOTE**  
**10.02.2018**

To bring greater transparency and accountability in police functioning, Chandigarh Police launched a scheme under title **“Public Grievances Redress Campaign”** from August 2017 in all police stations of Chandigarh to redress grievances/complaints of public. The main idea behind this scheme is to redress/dispose maximum complaints/grievances of general public more effectively and in the short span of time. For this purpose, 2nd Saturday of every month has been fixed as the **“Public Grievances Redress Campaign”**.



Today 10.02.2018, **7th Public Grievances Redress Campaign** was organized by all SDPO’s wherein all SHOs along with E/Os were present in the all police stations from 10 AM to 2 PM. During this camp, total **324** complainants/petitioners visited the Police Stations & Cyber Crime Cell. The camp was also organized in Cyber Crime Investigation Cell in which **14** complainants/petitioners visited. SDPOs of each sub-division also reviewed the process personally by spending adequate time at each police station of their sub-division. The facts of complaints were discussed with complainants. During the camp problems/issues discussed and instructions/directions regarding these have been issued to concerned Police officials/Beat staff to comply with accordingly. During the meeting a healthy interaction was made between police and public. The police station wise detail is as under:-

| <b>Sr. No.</b> | <b>Police Station/Unit</b> | <b>Number of complainant/<br/>petitioner visited</b> |
|----------------|----------------------------|--|
| 1.             | PS-03                      | 10   |
| 2.             | PS-11                      | 19   |

|     |                 |            |
|-----|-----------------|------------|
| 3.  | PS-SARANGPUR    | 06         |
| 4.  | PS-17           | 12         |
| 5.  | PS-19           | 28         |
| 6.  | PS-26           | 16         |
| 7.  | PS- IND. AREA   | 14         |
| 8.  | PS-MM           | 50         |
| 9.  | PS-Mauli Jagran | 13         |
| 10. | PS-IT PARK      | 15         |
| 11. | PS-31           | 10         |
| 12. | PS-34           | 30         |
| 13. | PS-36           | 42         |
| 14. | PS-39           | 15         |
| 15. | PS-49           | 20         |
| 16. | PS-MALOYA       | 10         |
| 17. | Cyber Cell      | 14         |
|     | <b>Total</b>    | <b>324</b> |

**Issued by  
Chandigarh Police**