

PRESS NOTE
12.08.2017

To bring greater transparency and accountability in police functioning, Chandigarh Police today launched a scheme under title **“Public Grievances Redressal Campaign”** in all police stations of Chandigarh for the Redressal of public grievances/complaints. The main idea behind this scheme is to Redress/disposal of maximum complaints/grievances of general public more effectively and in short span of time. For this purpose, 2nd Saturday of every month has been fixed as the **“Public Grievances Redressal Campaign”**.

Today, All SHOs along with E/Os were present in the police station from 10 AM to 2 PM. SDPOs of each sub-division had also personally reviewed the process by spending adequate time at each police station of their sub-division.

During this camp, total 257 complainants/petitioners visited the Police Stations to know the present status of their complaints. The facts of complaints were discussed with complainants. Police Station wise summary is as under:-

Police Station	Total complainants/visitors attended
PS-03	24
PS-11	12
PS-Sarangpur	05
PS-17	19
PS-19	15
PS-26	05
PS-IA	09
PS-MM	10
PS-MJ	10
PS-IT Park	10
PS-31	25
PS-34	25
PS-49	14
PS-36	25
PS-39	06
PS-Maloya	09
PS-Women	34

Total	257
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During the camp problems/issues were discussed and instructions/directions regarding these have been issued to concerned Police officials/Beat staff to comply with accordingly. During the meeting a healthy interaction has been made between police and public.

**Issued by
Chandigarh Police**