

PRESS RELEASE
17.06.2013



The Chandigarh Police is committed towards providing a safe and secure environment to all its citizens. Chandigarh Police is working hard to ensure that quality policing services are providing to the citizens in the most citizen friendly and hassle free manner. As part of this commitment, Chandigarh police has launched a new citizen friendly website: www.chandigarhpolice.gov.in. While creating this website, the needs and requirements of the public at large were specifically kept in mind. The following services are now readily available on the Chandigarh Police website: -

1. Compliant registration-procedures and avenues.
2. All police helpline numbers are available for contacting the police in case of any problem or emergency.
3. FIR copy downloaded - citizens can now download FIRs online.
4. Traffic police related services like pre-paid auto services, driving history record, driving license test, etc.
5. Stolen/recovered vehicle status.
6. Public window complaint status.
7. Passport application status.
8. Emigration/immigration companies/agents lists.
9. Foreigners registration rules.
10. Servant/tenant/PG verification forms.

11. Mobile police station facility roster.
12. Late night towing facility for stalled vehicles.
13. Late night dropping of ladies who are unable to find a safe transport medium to their homes.
14. Services under RTI Act.
15. Safety steps to be taken by the citizens.
16. Various relevant laws.

Moreover, the website also gives details of various procurement related matters in order to ensure complete transparency and probity in the Chandigarh Police · procurements.

All details about proclaimed offenders, missing persons, un-identified dead bodies, look out notices, most wanted criminals as well as crime and traffic accident statistics are readily available on the website for all to see.

Moreover, the recruitment details are also readily available on the website for the benefit of all citizens aspiring to join the Chandigarh Police.

Also, keeping in view the welfare of the Chandigarh Police employees, an employee portal has been set up in which information about various employee related matters like promotions, seniority list, police pool house allotment, e-salary, police hospital, police training, welfare schemes, etc. is available online. Similarly, the transfer orders are also uploaded on the website.

Additionally, the latest press releases as well as other Chandigarh Police related news are regularly updated on this website. Further, the schedules of various citizen oriented programmes of Chandigarh Police for the next month are also uploaded on the website for the convenience of the public. This includes the schedule of mobile police stations locations “Know your case” day and other programmes, etc.

W/Adviser to the Administrator has formally launched the website today at Chandigarh Police Headquarters, Sector 9, Chandigarh in the presence of W/IGP and other officers.

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Today, Sh. K.K Sharma, IAS, Advisor to Administrator, Chandigarh launched the Crime & Criminal Tracking Network and Systems (CCTNS) Project of Police Station Mani Majra at Chandigarh Police Headquarters. With inauguration of this Police Station CCTNS has been launched at all the 11 Police Stations. Chandigarh Police has become the first police organization in country with 100% implementation of project at police station level.

CCTNS is a Mission Mode Project (MMP) under the National e-Governance Plan of Govt. of India. CCTNS aims at creating a comprehensive and integrated system for enhancing the efficiency and effectiveness of policing through adopting of principle of e-Governance and creation of a nationwide networking infrastructure for evolution of IT-enabled-state-of-the-art tracking system around 'Investigation of Crimes and Detection of Criminals'. It will not only automate Police functions at Police station and higher levels but will also create facilities and mechanism to provide public services like registration of online complaints, ascertaining the status of case registered at the police station, verification of persons etc. Citizen services will also be launched soon by Chandigarh Police.

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Chandigarh police launched a Unique Scheme under the title "Know your case" from June 15, 2013, to bring greater transparency and accountability in police functioning. All the petitioners and complainants were invited to visit the concerned Police Station first time on 15.06.2013 to know the status of investigations of their cases and complaints. Chandigarh Police received good response and appreciations regarding this scheme. Sh. Devendra Dutta, a Senior Citizen who attended this scheme, has appreciated the Chandigarh Police and gave many thanks and hearty congratulation via email to W/IGP, Chandigarh on 16.06.2013 for launching this scheme. He also appreciated the feedback taken by the office of DSPs after attending this scheme. Sh. Devendra Dutta, Senior Citizen appreciated the scheme as people friendly, timely, useful and a right step in a right direction. He shared the wonderful and satisfying experience in his appreciation email.

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