

Subject: Chandigarh (Bad and Good Experience)

To: igp-chd@nic.in

Date: 13/04/14 05:02 PM

From: Matthias Pfisterer <matthias.pfisterer@gmx.de>

Dear Sir/Madam,

My name is Matthias Pfisterer and I am from Germany. In the moment I am travelling in India. I want to report how my wallet and my mobile got stolen and how I got help in Chandigarh.

I came by train to railway station Chandigarh and wanted to go immediately to Sector 43 to catch there a bus to Manali. Before I took a local bus to Sector 43 I withdrew money at an ATM at the railway station which is only 200 m distance to the busstand.

Somebody must have seen me because when I reached my seat in the bus I noticed that my wallet and my mobile disappeared. It was very crowded in the bus so I think somebody opened the zipper of my carry bag and took it out.

I reached Sector 43 without money and I felt very lost. So I went to the police station to report it. The officers were really nice and helpful but I could not make an international call there to block my credit card. I also could not use the internet there to tell my family that they should block the cards.

So the two officers drove with me by auto riksha to another sector that I could reach a friend to block my credit card. The riksha and the cyber cafe paid the officers with their money. They also gave me food and tea.

Afterwards I could call two people who practise the same meditation like me. They offered me their help and came to the police station at sector 43 to pick me up. When I left the police station both of the police officers gave me 100 Rupies from their own that I could buy some food and make some arrangements by internet. I am still so gratefull and overwhelmed. I think at home the police would not helped me like this.

The hospitality which I saw in India and especially in this situation in Chandigarh is undescrivable. Although I had a bad experience with my stolen mobile and wallet I am still very happy that I can visit your country and meet mostly very nice people.

Warm regards

Matthias Pfisterer

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IGP

Email

No. 679/SO/IGP/UT
Dt - 15-4-2014