



CHANDIGARH POLICE

STANDING ORDER NO. 33/2021

SETUP OF CYBER DESK AT POLICE STATIONS LEVEL AND THEIR WORKING

Due to huge increase in Cyber Crime complaints of routine nature, Cyber Cell is unable to focus on special cases. In today's information age, Police Station must also be empowered to deal with Cyber Crime matters to overcome burden of Cyber Crime Investigation Cell/Cyber Police Station. The Cyber Desk of Police Stations will deal with following categories of cyber offences.

Mandate of Cyber Desk:-

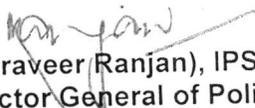
<u>Police Station Heads</u>
Online cheating through ATM/Debit/Credit/ Cloning/Changing of cards/Physical transaction through ATM/details sharing.
Harassment/threatening/using abusive language Messages/WhatsApp
Cheating through uploading fake customer care numbers on Google
Cheating for providing job/visa/Loan
Installation of mobile Tower
Cheating on the pretext of LIC Polices/ Insurance Fraud
Missing of mobile phone/laptops etc.

Regarding the complaints received on NCRP portal, those coming under Police Station Heads will be forwarded to respective Police Stations by DSP/CCIC. Others will be dealt at CCIC/Cyber Police Station.

Cyber Desk at Police Station level can take the help directly from CCIC in respect of email account details, social media accounts etc and CCIC will provide the required information after taking information/record from concerned authority.

In view of the above, **Cyber Desk to be created at Police Station will consist of SI/ASI-01, HC-01, Const.-02 (including computer operator).** Officer Incharge of Police Station will set up Cyber Desk from staff of Police Stations. Cyber Cell will ensure training of Police officials regularly, Regional Training Centre will include Cyber training module as prescribed by MHA in various induction and promotional training courses.

The citizen of Chandigarh may register their complaints through Public Window System PHQ Sector-9 Chandigarh or on National Cyber Crime Reporting Portal (NCRP) i.e. www.cybercrime.gov.in launched by MHA or directly by visiting Cyber Crime Investigation Cell/Cyber Desks. They may also report their complaints at ERSS-112 helpline.


**(Praveer Ranjan), IPS,
Director General of Police,
Union Territory, Chandigarh.**

No. 8053-8111/UT/HAC dated Chandigarh the 01.11.2021

A Copy is forwarded to the following for information and necessary action:-

1. DIG/U.T., Chd.
2. SSP/U.T., Chd.
3. SSP/Sec. & Traffic
4. SP/Hqrs., SP/Crime
5. SP/Ops, SP/City, SP/EOW, SP/W&CSU, SP/CCIC
6. All DSPs and SDPOs
7. All SHOs and I/C Units
8. ✓ I/C Computer Section- To upload the same on the official website of Chandigarh Police.